

Edward Jackson

System Analyst

10 years of excellence – Proven record in IT

MCP

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| Contact InformationAddress: 123 Park Ave,  Michigan (MI) 69789Phone: (123) 456 78 99Email: edwardjackson@hloom.comWebsite: www.Hloom.comSkype: /Edward.Hloom Bachelors of Business Management in Project Management FrameworkQualification*University of Phoenix - Phoenix, AZ*December 2009Bachelor of Science in Management Information Systems*University of Wisconsin - Eau Claire, WI*December 1990Skills Problem Solving Skills ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚Communication Skills ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚IT Skills ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚Programming ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚Testing & Monitoring ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚Extracting Information ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚Time-Management ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚ |  | Work ExperienceBusiness Systems AnalystCognizant Technology Solutions20012 – Present* Analyzed and documented high level and detailed business requirement and translate in use case diagram
* Defined and documented high level business detail business requirements to meet stakeholders expectation
* Participated in facilitation of business process review and developer walkthroughs based on business requirements

Project CoordinatorSouth Carolina Child Support Services2002 – 2012* Prepared and led meeting between departments.
* Reported developments to Project Manager using spreadsheet reports.
* Resolved issues and disputes involving all employees and reported to HR manager.

Systems AnalystMercy Health Systems2001 – 2002* Developed and maintained an InfoPath/SharePoint based quoting application
* Coordinated production of an online ordering system, including collaborating with designers and programmers
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