

Edward Jackson

System Analyst

10 years of excellence – Proven record in IT

MCP

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| Contact Information  Address: 123 Park Ave,  Michigan (MI) 69789  Phone: (123) 456 78 99  Email: edwardjackson@hloom.com  Website: www.Hloom.com  Skype: /Edward.Hloom  Bachelors of Business Management in Project Management Framework  Qualification  *University of Phoenix - Phoenix, AZ*  December 2009  Bachelor of Science in Management Information Systems  *University of Wisconsin - Eau Claire, WI*  December 1990  Skills  Problem Solving Skills ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚  Communication Skills ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚  IT Skills ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚  Programming ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚  Testing & Monitoring ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚  Extracting Information ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚  Time-Management ⮚⮚⮚⮚⮚⮚⮚⮚⮚⮚ |  | Work Experience  Business Systems Analyst  Cognizant Technology Solutions  20012 – Present   * Analyzed and documented high level and detailed business requirement and translate in use case diagram * Defined and documented high level business detail business requirements to meet stakeholders expectation * Participated in facilitation of business process review and developer walkthroughs based on business requirements   Project Coordinator  South Carolina Child Support Services  2002 – 2012   * Prepared and led meeting between departments. * Reported developments to Project Manager using spreadsheet reports. * Resolved issues and disputes involving all employees and reported to HR manager.   Systems Analyst  Mercy Health Systems  2001 – 2002   * Developed and maintained an InfoPath/SharePoint based quoting application * Coordinated production of an online ordering system, including collaborating with designers and programmers |

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